



TERMS & CONDITIONS OF PAYMENTS

Booking and Payment:

- Levy's Transport cc t/a Cape Horizon Tours requires a 50% deposit for bookings within 14 (fourteen) working days after acceptance of quotation & confirmation letter.
- The remaining 50% is due 2 (two) weeks prior to booking date.
- Preferred currency will be ZAR (Rands).

Cancellation Policy:

This agreement cannot be cancelled except by mutual agreement between Levy's Transport cc and the Client. Levy's Transport cc shall be at liberty in its discretion to charge a cancellation fee or any percentage thereof at:

- 20% of the tariff – within 2 (two) weeks prior to the booking date.

- 50% of the tariff – within 1 (one) week of the booking date.
- 100% of the tariff – within 24 (twenty-four) hours prior to booking date or if the Driver/Tour Guide have been dispatched for a service already.

Refund Policy:

Full refund will only be refunded within 7 (seven) working days via email to bookings@capehorizontours.co.za between Levy's Transport cc and the Client. Refunds will only be refunded due to unforeseen circumstances such as;

- Flight cancellations
- Withdraw from a trip due to an emergency.
- Natural disasters
- Family or travel partner illness.